

Membership Frequently Asked Questions

Q: What type of memberships do you offer?

A: For season 2025, we are offering four different types of memberships. All four come with a list of benefits you can find in following questions. Here are the four types and the game access levels they come with.

1. Pilot membership: our supporter membership which gives you access to one game of your choice at JCA or MyState Bank Arena
2. Take Off membership: our General Admission, full season access membership. This gains you access to every home game at John Cain Arena in our new General Admission seating area
3. Full Flight membership: our gold reserved full season access membership. This gains you access to the same reserved seat in the gold section to every home game at John Cain Arena
4. First Class membership: our teal reserved full season access membership. This gains you access to the same reserved seat in the teal section to every home game at John Cain Arena

Q: How do I sign up for membership?

A: All memberships can be purchased through our membership portal:

<https://melbournemavericks.memberlink.net.au/Membership/ml/login.aspx?returnId=74fd1273-aed4-42b0-b6af-c54635186728>

Please then select 'packages' and choose the membership option that suits you best.

Q: What benefits do members receive?

A: All members receive the following benefits:

- 10% off merchandise
- invitation to member party and open training
- access to The Flying Goose before every home game at JCA
- our weekly in-season eNewsletter
- priority access to finals ticketing* and International Series ticketing
- partner offers
- a member card and lanyard.

The Full Flight members will also receive an exclusive member item.

The First Class Club members will also enjoy a member pack that includes a scarf, a beverage package at every home game, 25% off merchandise and an exclusive meet and greet opportunity in the pre-season.

Q: Can I put my membership on a payment plan?

A: Yes you can! Memberships can be put on a monthly payment plan over 9 months.

Q: How do I update my payment or account details?

A: Please log in to your account on our member portal <https://melbournemavericks.memberlink.net.au/Membership/ml/login.aspx?returnId=4965d79b-d01c-4178-80c8-dd1becad44b9> and under 'My Account', select 'My Details' which will take you to the page where you can update all your details!

Q: Where do I find my Memberlink log in details?

Memberlink details can be found in your emails. Simply search for 'memberlink' and it should pop up. Your member number is then at the very top of the email. Reminder that your username is simply your member number.

Q: Do I get access to games with my membership?

A: Every membership receives different levels of access to games.

Pilot: x1 home game of your choice in our GA section.

Take Off: x6 home games at JCA in our GA section.

Full Flight: x6 home games at JCA in a reserved seat in the gold section.

First Class: x6 home games at JCA in a reserved seat in the teal section.

Q: If I purchase a Pilot or Take Off membership and want to upgrade my seat from GA to gold or teal, is that possible?

Yes this will be an option! Stay tuned for details on how this will work closer to the season.

Q: Will all gold and teal section seats be used by memberships or will I be able to purchase these tickets as I want throughout the season?

There will be gold seating available to purchase throughout the season. However, we can't guarantee that there will be teal tickets available to purchase. The best way to guarantee a teal seat is through purchasing the First Class membership!

Q: If I want to sit with other people, is that possible? Do we need to purchase our memberships together?

This is an option - however, you can also nominate who you would like to sit with in the checkout section.

Q: If I purchase a membership and change my mind, can I get a refund? Or pay the difference to upgrade to the next tier?

Unfortunately, neither of these options will be available in season 25. So please choose carefully!

Q: Is teal or gold section better seating?

A: This is totally subjective to where you like to watch netball from the best! They both have a sideline view. The teal seating is closer to the court (first four rows of seating) and has a slightly cushioned seat and then the gold seating is just behind that.

Q: If I can't get to a game, can I give my reserved seating ticket to someone else?

We will not be offering a resale service in season 25 but we can't stop you from sharing your member card with a friend!

Q: When will I receive my membership pack?

A: Please stay tuned for an exact date, however this will be before the beginning of the season.

Q: Will there be a reserved member section in the GA area?

A: At this stage we will not be implementing this. However, we will continue to adjust and review as the season goes on!

Q: Can members bring non-members in the Flying Goose?

A: Each member is permitted to bring up to two guests into the Flying Goose per home game.

Q: Do you have interstate/overseas memberships?

A: Our Pilot membership is the most suitable for our interstate or overseas members. This membership allows you to experience all the perks without paying for access to games (except we have thrown one in for you)! Tassie members can access our game at MyState Bank Arena with this membership ;)

Q: What is the Flying Goose?

A: The Flying Goose is our members only bar located in John Cain Arena. It is an opportunity for members to meet and mingle before our home games. Inside is a drinks-only bar (cost to members), fun games and the chance to hear from our players!

Q: What is in the membership pack?

A: Every member will receive a lanyard and membership card. Our Full Flight adult and concession members will then receive a groovy key ring on top of this and the junior members will receive some cool Mavs stickers. Our Full Flight members receive this, plus a scarf and First Class patch to wear proudly.

All renewing Trailblazers will receive a Trailblazer patch.